

2428/103

COMMUNITY BASED ORGANIZATIONS,
CAPACITY BUILDING AND EMPOWERMENT

June/July 2020

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT
MODULE I

COMMUNITY BASED ORGANIZATIONS, CAPACITY BUILDING AND EMPOWERMENT

3 hours

INSTRUCTIONS TO CANDIDATES

This paper consists of EIGHT questions in TWO sections; A and B.

Answer FIVE questions in the answer booklet provided as shown below:

any TWO questions from section A;

any TWO questions from section B;

any other ONE question from either section.

All questions carry equal marks.

Candidates should answer the questions in English.

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

SECTION A: COMMUNITY BASED ORGANIZATIONS

Answer at least TWO questions in this section

1. (a) Outline four benefits of planning as a critical function in an organization. (8 marks)

*by mobilization of resources
it help achieving the setted objectives*
 - (b) (i) Explain the meaning of each of the following terms:
 - (I) community organization: *It is the process by which community work orderly under a define structure to achieve it's objectives*
 - (II) organization structure: *It refers to the size, mangement and function of the organization.* (4 marks)

It is the relationship between the members of the organization
 - (ii) Highlight four benefits of community organizations. (8 marks)

- It helps in identification of needs
2. (a) Outline five differences between formal and informal organizations. (10 marks)
 - (b) Describe five benefits that accrue from a good organizational culture. (10 marks)

importance
3. (a) Explain five reasons that make communities resist change. (10 marks)
 - (b) Highlight five advantages of democratic leadership in the management of Community Based Organizations (CBOs). (10 marks)

people choose leaders whom they
4. (a) Outline four benefits of setting organizational goals. (8 marks)
 - (b) (i) Explain the meaning of the term 'motivation'. (2 marks)
 - (ii) Using a diagram, describe the five stages in the Araham Maslow's hierarchy of needs. (10 marks)

Formal organisation - these are organisation that are planned with co-ordinate activities through division of labour and hierachy of responsibility.

- They have written objectives to be achieved.*
- There are rules and regulation governing the members.*
- The records are kept for future reference*
- There is a hierachy leadership*

- Lack of trust

these are organisation that are spontaneous formed within the formal organisation

- They are loosely structured*
- They have*

SECTION B: CAPACITY BUILDING AND EMPOWERMENT

Answer at least **TWO** questions in this section.

5. (a) Explain the meaning of each of the following types of capacity building and empowerment indicators:
- (i) outcome level: A result showing
 - (ii) output level: A completion of result gotten
 - (iii) lagging: Being behind in terms of empowerment
 - (iv) leading.
- (b) Highlight six challenges in capacity building and empowerment. (8 marks)
(12 marks)
6. (a) (i) Explain the meaning of the term 'Training Needs Assessment' (TNA).
It is an interactive process between the community members and change agent i.e the consult, negotiate etc. (2 marks)
- (ii) Identify four factors to consider when selecting a good trainer. (8 marks)
- (b) Explain the five stages in community empowerment ladder. (10 marks)
7. (a) Outline five provisions of the Kenyan Constitution (2010) that promote gender equality. (10 marks)
- (b) Describe five principles of good practice in community leadership. (10 marks)
8. (a) Explain five factors to consider when choosing capacity building techniques. (10 marks)
- (b) Outline five contributions of capacity building to organizational development. (10 marks)

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